

# Purpose

- We positively impact people's lives by serving those who deliver extraordinary patient care

# 2018 Vision

- Continue to Soar
  - Enhance financial performance and delivery to shareholders (new and current business performance)
  - Maintain and exceed levels of service to our stakeholders
    - BD and program development strategy
- Ready for Flight
  - Continual improvement of processes and procedures
    - Training program enhancements
    - Leadership development
    - Resourcing our team
    - OCC Rollout
  - Clinical Operations planning
  - IT Planning
- Raise the Bar
  - Continued safety excellence
    - SMS VP
    - FOQA
  - Engagement of SevenBar Family
    - Retention
  - Focus on core values