



APPRECIATIONS
chapter VI



Shawn Lenos- This past Saturday we had a customer call very upset because she got some kind of e-mail from Amazon stating that she was not going to get the ground meat that she had ordered. I told the customer that I would look into the situation and see what I could do. After talking to a few shoppers no one knew what order I was inquiring about and didn't know how to help me, but Shawn had found me and had all of the questions that needed to be asked and was able to find the customer's order so we could see what was going on. The order did not have any ground meat listed, but we were able to take care of the customer and let her know that the order was packed up and ready to be delivered. Shawn asked me if I would mind if she called the customer to let her know that everything was good and that she would be getting her order. Shawn always helps me out in situations like this but being able to take care of this particular customer meant a lot to me since she was self-quarantining herself and started crying because she thought that she was going to have to leave her house to come here to get the ground meat that she needed.

-Shannon Rotar



Tasha York comes to work everyday with a smile on her face and a positive attitude. She has been extremely adaptable and is constantly flexing herself and team to take care of the guests and team members in Raleigh. She never has a bad attitude and always finds a way to help and say yes! Tasha has embodied both just get it done and servant leadership through this time.

- Jesse Wolf



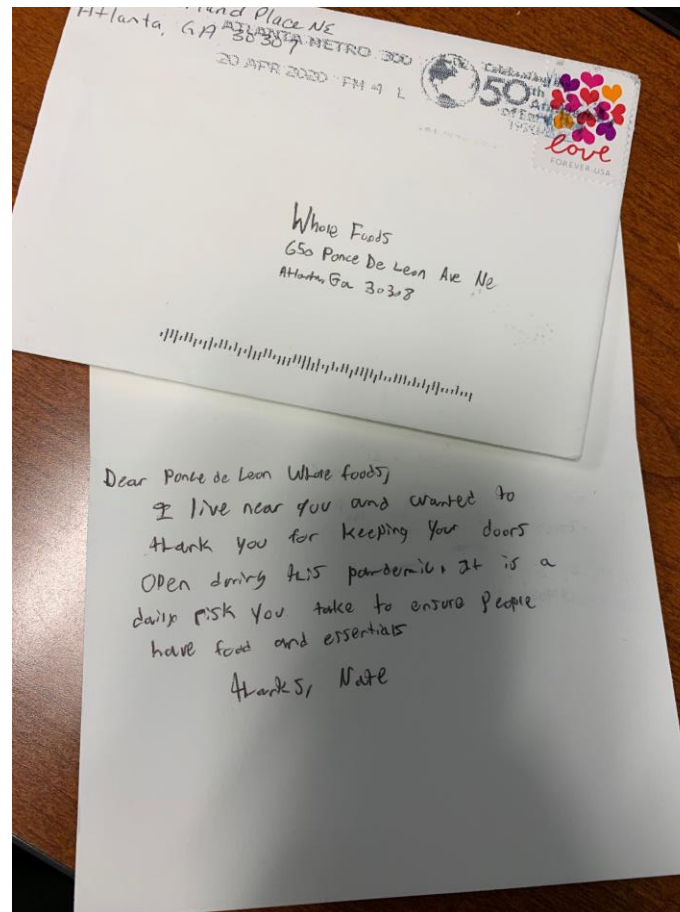
Sarah Fleming has taken the time to make an incredible cart for all of the TM's on a daily basis of snacks and drinks and goes around to all of the TM's and just gives them encouragement along with some refreshments and all of the TM's are loving it and are very appreciative of Sarah for doing this for them. - Shannon Rotar

I want to give a shout out to the receivers. I don't know if we could collectively thank them on the social media page, but I know my receiver is in contact with others in the region and they have some fear. They come in with high anxiety and do their jobs as if nothing has changed. KNX Receiver, James Beaty has kept up with his normal day-to-day business even though he is implementing social distancing on the docks as well as following the food safety standards too. He is amazing and I thank him for working through his anxiety to make sure our essential business can presume. I appreciate our receivers! They are on the front lines just like our cashiers are. And I can't thank both sides of the operation enough to ensure that we are still a functioning, happy little family. - Anne Williamson



Nora Behrendt has been an amazing partner and leader through this crisis. She has been meticulously communicating and helping all TMs and Customers throughout this process. She has been approachable and just down right concerned about everyone in this building. She has given her own homemade mask to a TM. She consistently and daily, asks how people are doing and how their family is doing. It is a pleasure and uplifting working with someone who truly cares for their store, TMs and community.

- Adam Quinan



I have two... one from me and a note we got from a customer.

I'd like to appreciate Claire Banks. She has been an amazing support system over these crazy few weeks and I couldn't imagine doing it with anyone else. Every time I feel overwhelmed she is there to make me laugh and remind me that it's not just me. We are in this together. She works so hard to show the entire team that we support them and are so proud of how they are handling this unprecedented time. Claire is truly a great leader and I'm so lucky to have the opportunity to learn from her every day. Thank you for all you do for me and the team. And thank you for loving snacks just as much as me! Cookie breaks are a must here at Ponce! :) – Sarah Kolodziejski



I'd like to post a few appreciations...

One big fat appreciation for the team at Sandy Springs. You all work so hard, and, at a time when it is easy to be consumed by fear and anxiety, you show up to serve. You keep the negative feelings at arms-length, keeping the space for openhearted lovingkindness toward each other and the community we serve. I could not ask for a better group! Thank you, thank you, thank you!!

Under unprecedented circumstances, the meat team shows up for work everyday of every week, when, every week seems like a dystopian Christmas and Thanksgiving week of sales. They keep perspective regarding risk and balance it with a sense of responsibility to themselves, their families, our Sandy Springs community, and, each other. Needless to say, the sales and comps have been off the charts which helps other teams keep their team members working through this crisis.

Ivan Karaula TL and Josh Delpino ATL have been rock solid and steady through this storm. Team members Rico Murphy, Mark Kirkman, David Biggs, Ladaish Williams, Shawn Elamin, Nicolo Oliveira, and Jamal McClendon, you all display straight up character. We are lucky to have you here at Sandy!!

Grocery ATL, Youssef Nedloulf, has been at the helm of Sandy grocery since the first week of March due to our TL being stuck outside of the country during the Covid19 crises. Youssef has shown up big every day, leading his team through the addition of SOQ to both dairy and frozen teams. We are truly fortunate to have him at Sandy!

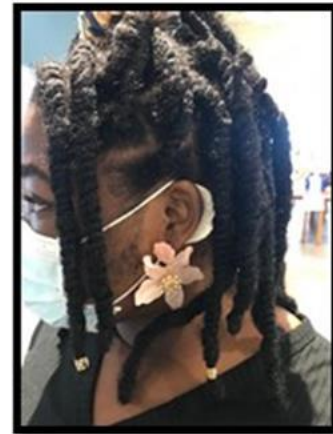
Appreciations to our amazing ASTL, Sarah Rosner. She keeps the laughter flowing and the mood light during the tough times. Her humor and connection to our team members allows us to focus on the task at hand all with a smile on our faces. Thank you, Sarah, for the wonderful partnership 😊

A big appreciation for Claire Banks on 20 years of service! One of my very first WFM mentors and a dear friend. A big hearted leader who puts her team members first. May we all follow her example 😊

Huge appreciations to our Whole Body Team leader, Leland Walker, who is bound and determined to make SOQ a success in her department. She is without a buyer at the moment, yet, tireless in her efforts to follow the system and lead her tiny but mighty team. Leland, you rock and we all appreciate you and the cotton you handed out to team members for behind the ears protection against those razor wire mask straps!!

Glo Atlanta is an organization who's mission is to "...demonstrate the impact of innovative and ambitious movement arts and cultural initiatives." That, and, they made us a pile of masks! Super kind of them and the team really appreciates it!!

- Steven Rosetti





SENDING LOVE ACROSS THE
MILES TO YOU ALL.

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BOBBY, MARC, JENN, MATAR. ROSS
& DAVID

"The strength of the team is each individual member. The strength of each member is the team." –Phil Jackson

